November 29, 2018

Dear VCCCD Retirees,

Greetings to all and I hope that you had a wonderful Thanksgiving holiday. I am forwarding an email from Katy Lyon from the district office that references a letter (sample attached) that was sent out to SOME retirees regarding new Anthem membership cards. She also introduces JANICE ENDO, the new Benefits Technician, who should be the first person we contact at the district office if we have any questions about our health benefits or about this letter that was just sent out. Her contact information is included in the email below from Katy Lyon. Welcome aboard, Janice! We look forward to getting better acquainted.

I am also including a query made by Marie Soo Hoo and the response that Katy made to it further below which should be of interest to retirees that have dependents.

Rene G. Rodriguez, President, VCCCDRA

------- Forwarded Message --------
Subject: Anthem Group Number Changes - Medicare Enrollment Status
Date: Wed, 28 Nov 2018 20:18:26 +0000
From: Katy Lyon <klyon@vcccd.edu>
To: Rene <renegrodriguez@gmail.com>
CC: 'Harry Culotta' <hculotta@outlook.com>, 'freevcnet@aol.com' <freevcnet@aol.com>, Janice Endo <janice_endo1@vcccd.edu>

Hi Rene

I hope you had a good Thanksgiving.

We wanted to let you know that some retirees will be receiving new Anthem membership cards due to changes to their group numbers. These changes were made in order to match their Medicare enrollment status with the correct Anthem group number.

This change does not impact their medical benefits coverage through Anthem. The retirees will need to present their new Anthem membership cards to their medical providers and pharmacies.

The affected retirees were also sent letters from the District notifying them of the change. I've attached a copy of the letter for your reference.

I also want to introduce Janice Endo, our new Benefits Technician. Janice previously worked on the recruiting side of the District HR department and has a strong benefits background. Her contact information is below.

Phone: 805.652.5531 Email: Janice_endo1@vcccd.edu

Please let me know if you have any questions.

Thanks,

Katy

Katy Lyon
Benefits Analyst
Ventura County Community College District
761 East Daily Drive, Suite 200
Camarillo, CA 93010
(805) 652-5535 phone
(805) 652-7705 fax
klyon@vcccd.edu

-------- Forwarded Message --------
Subject:RE: Anthem Group Number Changes - Medicare Enrollment Status
Date: Thu, 29 Nov 2018 15:15:00 +0000
From: Katy Lyon <klyon@vcccd.edu>
To:masoohoo <masoohoo@twc.com>, Rene <renegrodriguez@gmail.com>
CC:

Good Morning ~

Yes, if the retiree has dependents on their Anthem plan, they will also receive a new card that should be presented to their medical providers and pharmacy.

Please let me know if any other questions come up.

Thanks,

Katy

From: masoohoo [mailto:masoohoo@twc.com]
Sent: Wednesday, November 28, 2018 4:50 PM
To: Rene; Katy Lyon
Cc: 'Harry Culotta'; 'freevcnet@aol.com'; Janice Endo; Bill Robinson; John Woolley; Pat Gage; Joy Kobayashi; Larry Manson
Subject: Re: Anthem Group Number Changes - Medicare Enrollment Status

Rene,

Thank you for sharing this info from Katy with us. I was wondering if the change to the retirees will also affect their dependents that they may have covered under the Districts' plan. Should I ask Katy or do you want to check and find out and then let us know?

Marie